



# **All Saints' Church of England Primary School**

## **Parent/Carer Code of Conduct** **All Saints' Church of England Primary School**

"Loving to learn; learning to love

"A new command I give you, Love one another.  
As I have loved you, so you must love one another."  
John 13;3

**RATIFIED BY FULL GOVERNING BOARD COMMITTEE: 8<sup>TH</sup> JULY 2025**

**REVIEW DATE: 8<sup>TH</sup> JULY 2028**

## **Parental/Carer Code of Conduct**

At All Saints' Church of England Primary School, we are very fortunate to have a supportive and friendly parent/carers community. Our parents and carers recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood.

This code of conduct outlines the expectations we have for all parents and carers connected to our school to ensure a safe, respectful, and positive environment for our pupils, staff, and wider community.

### **Purpose:**

At All Saints' C of E Primary School, we believe it is important to:

- Work in partnership with parents to support their child's learning.
- Create a safe, respectful and inclusive environment for pupils, staff and parents.
- Always model appropriate behavior for our pupils.
- Ensure every child discovers a love of learning, achieves and aspires towards excellence.
- Work in partnership with parents/carers to support the 6 values of our school. These are Love, Care, Respect, Redemption, Neighbourliness and Acceptance

To help us do this, we have set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents and carers by setting guidelines on appropriate behaviour.

We use the term "parents and carers" to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents and child-minders)

### **Our expectations of parents and carers:**

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Approach the school in a calm and constructive manner.
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Communicate concerns through appropriate channels.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct

- Be respectful in all forms of communication (in-person, phone, email, online).
- Support the Home School Agreement
- Support the school in enforcing its behaviour and attendance policies
- Behave in an appropriate manner on and in front of the school site. This includes drop off and collection times as well as attending events or meetings
- Use social media responsibly and never criticise or defame staff, pupils, or other parents

### **Behaviour that will not be tolerated:**

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening or being abusive to another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting, defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Any form of behavior that causes alarm or distress to others
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises
- Bringing dogs onto the school premises (other than guide dogs)
- Littering the school grounds with items such as food wrappers and cans

### **Communication and Concerns**

If you have a concern, please:

1. Raise it with the class teacher in the first instance.
2. If unresolved, request a meeting with a member of the senior leadership team.
3. Follow the school's Complaints Procedure, available from the school office or website.

Concerns raised will be dealt with fairly, promptly, and with transparency

### **Breaching the code of conduct:**

If the school suspects, or becomes aware, that a parent or carer has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident where appropriate. Depending on the circumstances, parents and carers may be banned from the school site whilst an incident is being investigated.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Contact the appropriate authorities (in case of criminal behaviour)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

We thank you for your continued support and cooperation in making All Saints' C of E Primary School a safe and positive environment for all our children to thrive.

